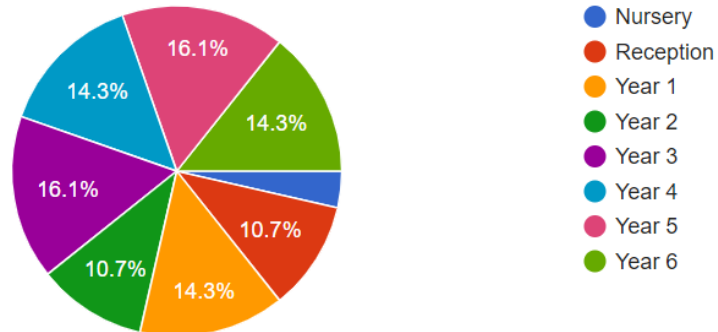


## Rise Park Primary and Nursery School – lockdown survey

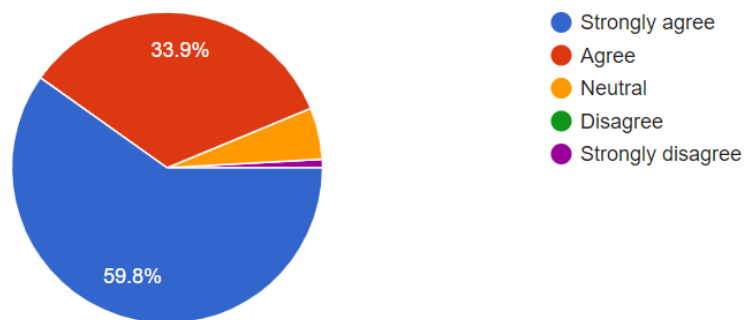
Which year group(s) is/are your child(ren) in?

112 responses



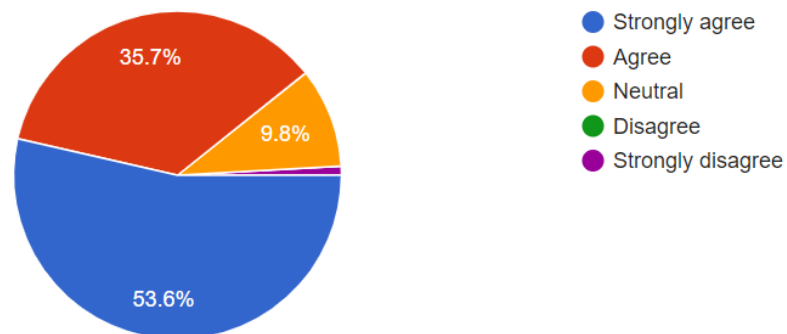
The school communicated with me clearly throughout lockdown.

112 responses



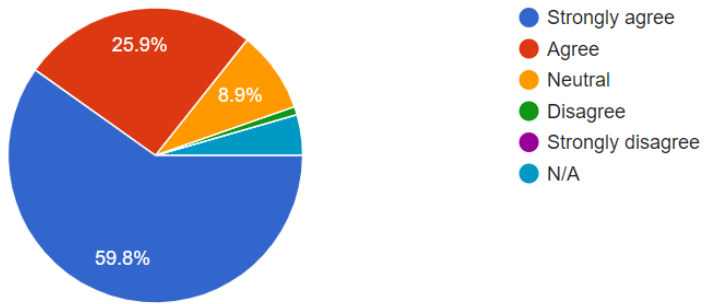
It was easy for me to contact school during lockdown.

112 responses



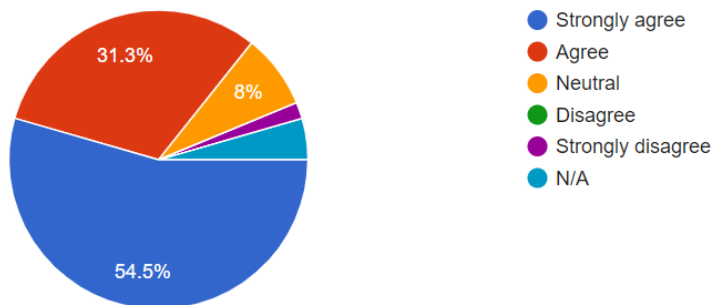
Class teachers responded to questions and work regularly on Showbie.

112 responses



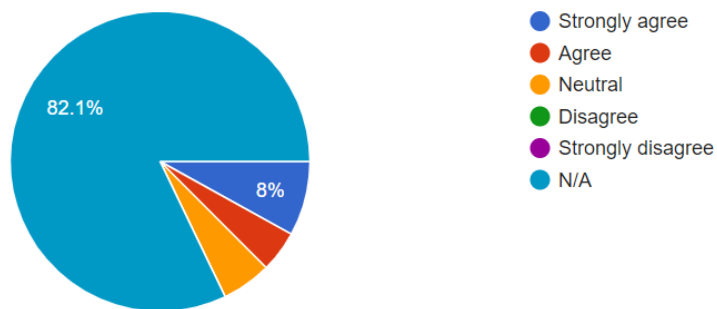
The feedback from teachers was helpful.

112 responses



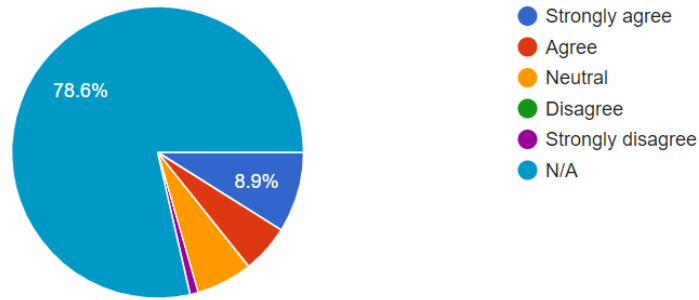
If you have spoken with the Family Support Worker: my family received good support from the Family Support Worker during lockdown.

112 responses



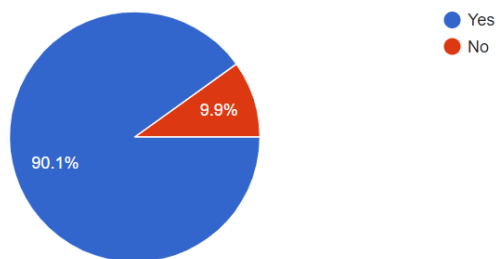
My child, who has SEN, was well supported by the school during lockdown.

112 responses



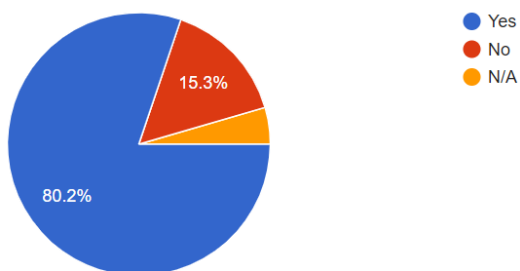
Does your child have access to the internet, with equipment for learning (e.g. laptop, tablet etc.), excluding mobile phones?

111 responses



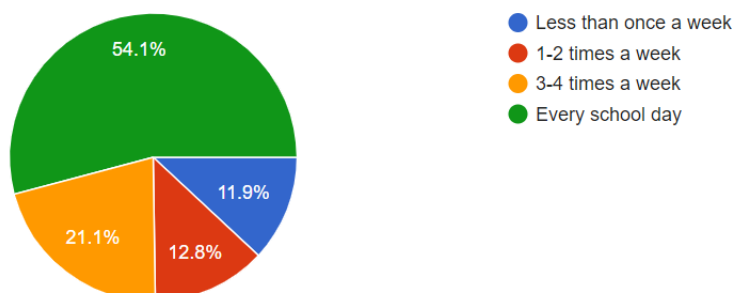
Did your child regularly access their learning online (when not in school) i.e. 3 times a week or more?

111 responses



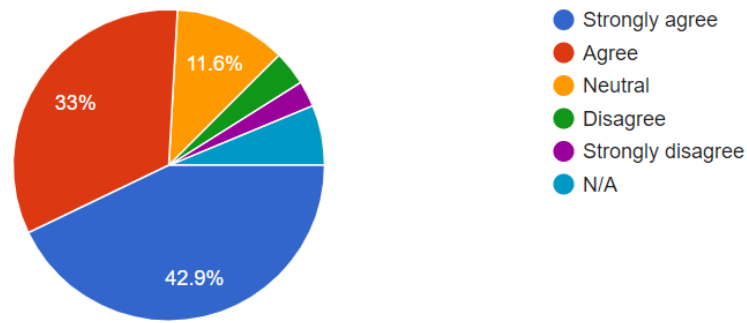
How often did your child access their online learning or work pack?

109 responses



My child and I found Showbie easy to navigate.

112 responses



How could we improve learning from home?

It was absolutely fantastic; no need for improvement

I think it worked perfectly well with Showbie

Maybe less time to complete given tasks so that children don't have to wait a long time for marking and feedback. Set tasks for the day first thing in the morning.

I don't think you could've improved the learning at home. Lots of work exciting activities.

Set more as work was done very quickly and then boredom set in.

A higher quality of work that engages the child, not work sheets taken from the internet. More work set, a daily maths and English lesson that has had some thought gone into it and not taken again from the internet. Voice over lessons so actual teaching and learning can take place and relevant feedback. Regular face to face teaching. Projects set where the child can take an interest of their own and run with it for afternoon activities. More contact with the teacher.

Some interactive classes maybe

A teacher didn't respond to my concern and I felt that he wasn't bothered. Therefore, it wasn't taken seriously and I felt that this affected her final report

Try not putting the work in the same folders because we struggled to find instructions to go with the work

Add zoom or teams to learning and teach as it was at school at least similar.

Showbie app does not appear to be supported on android, so notifications don't show up.

The children suggested that they have video calls with their teachers on showbie so they carry on straight away when they are struggling.

Maybe get the teachers to upload more video content from themselves or a classroom zoom session would have been good so the children can engage better.

Get rid of Showbie and add a more friendly app.

If they could provide laptops.

Provide laptops for children.

Do work sheets.

On paper as you did near the end not everyone has tech.

Reading a story to the children - maybe a chapter a day.

School work set out once a week instead of sporadically added on the app. Some school work was added as late as 22:00 with a two-day deadline.

Not sure.

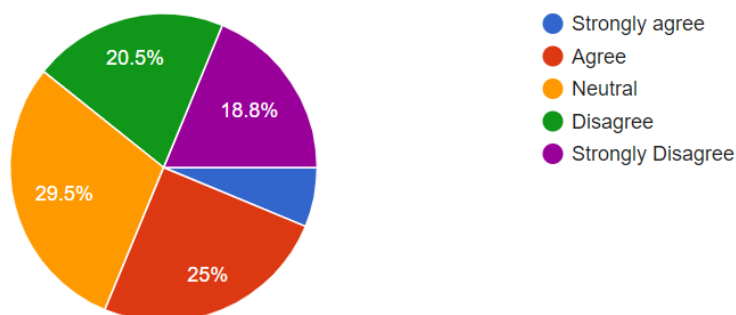
Give enough time for one task to be completed before they tackle the next one.

School could have given the work already printed out in sheets, would have saved time

Too much work set for Year 1 it was over whelming.  
 We moved house and have no Internet yet. Her little tablet was a 7inch amazon kindle so it's hard to navigate on such a small screen.  
 I found it was very helpful and have no improvement points  
 Make the written page better. My daughter sometimes would not be able to write in answers  
 Online learning videos.  
 Maybe just a little help guide. We struggled at first on how it worked and how we filled things in and saved.  
 More work and maybe group zoom. Lessons etc.  
 Good  
 There is nothing to improve as the school was very helpful, organised and prepared and very quick with responses to the work.  
 Face to face lessons.  
 Microsoft word so you can type straight into document as it was difficult to print/ and buy printer ink.  
 You couldn't, it's been brilliant!  
 Equipment.  
 More paper packs, more communication.  
 Nothing  
 Didn't apply to us as much as she still went to school.  
 Trying to do a zoom at least once a week can motivate them even if it's for half an hour so that they don't feel left out.  
 When giving out work just make sure it also has instructions with it because at times I struggled to help my child with it.  
 Would have liked the option of workbooks from school. As not everyone has a computer or printer. We have had to use our mobile phone to access Showbie. For printing out of the work we have had to email the work my dad who has then printed it for us daily/weekly.  
 I think it couldn't have been better.  
 I need a laptop or iPad so my child can do online learning it's been very difficult learning from home and no access to the showbie like most of the other children have had.  
 Could have had class zoom lesson introduction.  
 Using videos to set some tasks.  
 A few face to face sessions would be lovely.

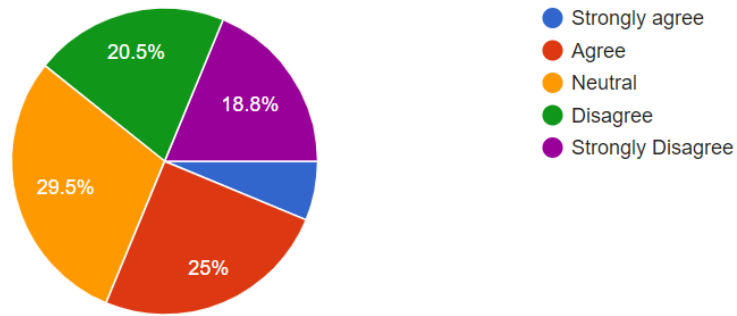
My child's mental health suffered during lockdown.

112 responses



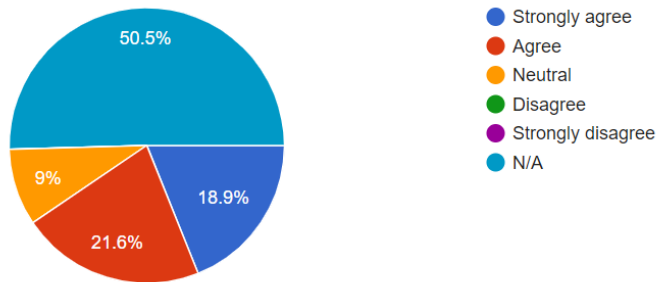
My child's mental health suffered during lockdown.

112 responses



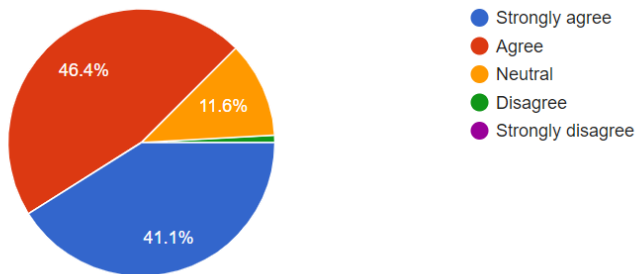
My child's mental health improved as a result of returning to school in F2, Year 1, Year 6 or a key-worker bubble.

111 responses



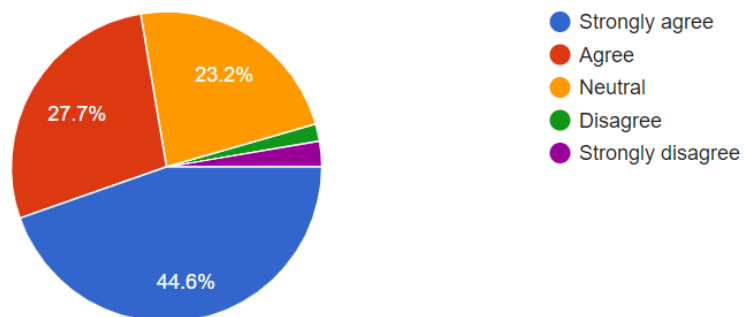
Communication about how the children returned to school was informative and clear.

112 responses



I feel confident about my child returning to school in September

112 responses



Any other comments you would like to add about learning from home and communication during lockdown.

I would like to thank all of the staff for their dedication to ensuring we were informed of every single thing that was happening during the pandemic and about the upcoming academic year! Whilst my children were not back at school, there wasn't any occasion where we felt 'left out' or misinformed. Someone has always been contactable and there on hand when you needed them. I can't even explain enough how brilliant we think showbie is! Thanks for being such a fantastic team! Kihli Taylor

Y3 communication was fantastic, very supportive & a great motivation and encouragement. Spanish feedback was a pleasure from Mrs Husbands. Year 5, we had some positive feedback towards the end. I think that it would have been nice for ALL children to receive certificates from teachers & Head Teachers that have completed every showbie task. Quite demotivating for a child and parent to receive nothing! Especially when social media displays other children receiving them. We worked hard as a family to home school and I have 1 child that received a certificate and another that received xx NOTHING!

Just a big thank you to all staff.

As a family we've been extremely happy about the every aspect of how SLT And the teaching staff have coped and managed the situation! As a parent and also working in a school I feel it's been well organised and communicated. My daughter was extremely happy and felt safe during the last few weeks back in the year 1 bubble. Nothing has been too much trouble, consistent in approach all questions answered.

Thanks for all your efforts.

Would have been nice to have visits from the teachers to help us with the Showbie as my son really struggled with it and didn't do any work at all as he just wasn't interested even when it was sent home for him I really struggled getting him to do any school work at home.

I feel extremely disappointed and let down by the school over the lack of education my child has received during the last term, I know it has been unprecedented times but the school has failed my child in terms of continuing their education during lockdown, the work that was set was minimal and of poor quality, very little of the work was set at the correct level and not engaging. The lack of teacher interaction was also poor, more could have been provided. The Showbie app was a way of work being set online but was far too basic and minimal to provide any level of education. The pack of worksheets that was delivered for my child to do was insulting, and how this could have been acceptable for an education is beyond words.

Simply thank you. I felt the school went over and above during lockdown. The school was in constant contact weekly/fortnightly with calls home to make sure not only the children were ok but always asked if us parents were ok too. My sons' teachers replied quickly on showbie and gave further advice when asked. When my son had a bad week with his mental health, his teachers called and spoke with him, they couldn't have done more.

Not all pupils will have same skills on return in September we hope what they missed will be still as a priority.

Please advise how the bubbles will work, as children from multiple bubbles will be mixing at childcare facilities anyway.

I think the nursery could have done more interactive things like more voice notes or video learning rather than just putting links for parents to access and research etc. It becomes increasingly different for parents to teach at home with 2 separate age groups whilst also

working from home, there just wasn't enough time to get it all done as well as having to print an excessive amount of work to then send a picture back as proof seemed quite environmentally unfriendly to me.

Thank you. It seems weird that we still can't go in people's houses but all our children can mix in a bubble when we don't know what they have done during Lockdown or now some restrictions are lifting. This is still a big concern here.

Done a fantastic job during the COVID-19

Nope

We don't have access to online because we don't have a laptop or iPad many thanks.

Thank you to all teachers for their hard work and effort.

Loves learning just not from me!

I feel that the leadership was very strong in the school, very clear and up to date information was always available. The teaching staff went above and beyond with activities and ideas for the children whilst at home and I feel my children are very valued and cared for by the school.

Thank you

The communication between parent and staff have been brilliant. Also, the calls from teachers to children was lovely just what they needed

More work could have been issued.

As my child was very worried about leaving the house let alone returning to school, I am so pleased at how the teachers have worked and supported him. Thank you

Not enough information on sats how and when we will get grades

The school has done a fantastic job during the COVID-19.

The school were amazing during the lockdown and contacted to check on not only my child but the whole house hold. Communication was easy through both Showbie and direct to school and teachers. The praise from the teachers with the school work was amazing. The school was amazing during lockdown. Thank you.

I cannot fault this school at all. I have a step son who attends a different school, which I won't name. They have not contacted him once, he was sent home with a work pack in March and that is it! Nothing at all. You have absolutely put said school to shame. You should be very proud of how excellent the school has been.

No

I must admit I was apprehensive my son returning to school after such a long time off but it was the best decision we felt safe entering and exiting the school it was well laid out and my son enjoyed every moment of it probably more so with it being a smaller group. The teacher worked hard during the closure and communicated every time I put something on Showbie. Your all absolute heroes! Thank you for everything and keeping our children and us safe and going throughout this time!

The school did the best they could during a very testing time, that no one would have thought they would ever have to deal with.

Absolutely loved showbie, it was easy to understand and my children found it easy as well.

Loved how I could also communicate with teachers through it as well.

No further comments.

A big thank you, you've all been amazing. As parents we followed your lead more so than the government. There was no pressure and we trusted you entirely. Thank you and special thanks to the year one teachers and staff they've been truly outstanding. As a school, your



fantastic with all the support offered. As a headteacher you must be extremely proud of the teachers and staff who support you and the school's ethics.

I thought you did a great job.

Rise Park were absolutely amazing during the lockdown.

It has been a real challenge for us as a family, one parent being at work while the other is at home with the children and vice versa but we understand how important education and have tried to support home learning as much as possible.